

## Strong Family, Strong Communities – What we have delivered.

SFSC Phase 2	Quarter 1 Milestones	Quarter 2 Milestones
Initiative milestones	1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
<b>Pillar 1: Housing Solutions</b>		
<b>AHO Economic Recovery 23</b> <ul style="list-style-type: none"> <li>AHO New Supply</li> </ul>	<ul style="list-style-type: none"> <li>Finalised project to deliver 34 new homes</li> </ul>	<ul style="list-style-type: none"> <li>Program has now concluded</li> </ul>
<ul style="list-style-type: none"> <li>Aboriginal Community Housing Investment Fund (ACHIF)</li> </ul>	<ul style="list-style-type: none"> <li>Finalised project: delivered 47 new homes and 133 property upgrades</li> </ul>	<ul style="list-style-type: none"> <li>Program has now concluded</li> </ul>
<b>SFSC Closing the Gap – Housing Solutions Program</b> <ul style="list-style-type: none"> <li>AHO New Supply</li> </ul>	<ul style="list-style-type: none"> <li>Finalised design and approval phase began construction on 32 homes across 19 projects</li> <li>Commenced procurement on 13 projects for 25 homes.</li> </ul>	<ul style="list-style-type: none"> <li>Award contract for 6 projects to deliver 18 homes</li> <li>Progress procurement for 15 projects to deliver 23 homes</li> <li>Finalise design and approval and begin construction on 17 homes</li> </ul>
<ul style="list-style-type: none"> <li>AHO Upgrades</li> </ul>	<ul style="list-style-type: none"> <li>CTG upgrades stream completed with 276 properties upgraded</li> </ul>	<ul style="list-style-type: none"> <li>CTG workstream is now complete.</li> </ul>
<ul style="list-style-type: none"> <li>ACHIF</li> </ul>	<ul style="list-style-type: none"> <li>Commenced on-site ACHIF upgrades in 38 properties in Mulli Mulli</li> <li>Handover of new home in Bega</li> <li>Commenced site works for new build in Bombala in Q1</li> <li>Progressed Energy Efficiency program with 20 ACHPs to deliver energy efficiency upgrades in 176 ACHP owned homes. Future funding under SHEPI.</li> </ul>	<ul style="list-style-type: none"> <li>Finalise the approval phase for new build project in Eden.</li> <li>Commence site works for new builds in Bombala and Tarrandaga.</li> </ul>
<ul style="list-style-type: none"> <li>SHEPI (Social Housing Energy Efficiency Prioritisation Initiative)</li> </ul>	<ul style="list-style-type: none"> <li>Completed 318 solar property installations</li> <li>Completed 414 properties for air conditioning scoping and inspections</li> <li>Completed 218 air conditioning and efficiency upgrade installations</li> <li>Approved AHO Energy Efficiency and Solar policies.</li> </ul>	<ul style="list-style-type: none"> <li>Complete 99 solar property installations</li> <li>Complete 200 properties for air conditioning and passive energy measures</li> <li>Approve AHO Energy Efficiency and Solar guidelines</li> <li>Release Expression of Interest (EOI) for Round 3 Energy Efficiency Program (funding grants) for ACHPs.</li> </ul>
<ul style="list-style-type: none"> <li>AHO Flood Recovery Program (FRP)</li> </ul>	<ul style="list-style-type: none"> <li>All Builder and PM Services (remaining to complete program) tenders were finalised, relevant contracts have been awarded for 115 number of ACHP owned properties covering 12 communities and for 13</li> </ul>	<ul style="list-style-type: none"> <li>Commence works on <ul style="list-style-type: none"> <li>113 repair &amp; upgrade properties in 9 contract packages covering 12 communities.</li> <li>2 replacement (demolish-design-rebuild) properties in two communities.</li> </ul> </li> </ul>

SFSC Phase 2	Quarter 1 Milestones	Quarter 2 Milestones
Initiative milestones	1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
	number of AHO owned new supply properties in Northern Rivers NSW.	- 13 new supply (design-build) properties.
<ul style="list-style-type: none"> <li><b>AHO Social Housing Accelerator Fund (SHAF)</b></li> </ul>	<p><b>SHAF ACHP</b></p> <ul style="list-style-type: none"> <li>Finalised the acquisition of 20 new homes (5 ACHPs)</li> <li>Finalised request for information (RFI) to progress 48 applications to approved status and issue legal funding deeds.</li> </ul> <p><b>SHAF AHO New Supply</b></p> <ul style="list-style-type: none"> <li>Progressed procurement on 6 projects delivering 12 homes.</li> <li>Commenced construction on 12 projects for 19 homes.</li> <li>Finalised the acquisition of 1 new home and 1 vacant site for redevelopment.</li> </ul>	<p><b>SHAF ACHP</b></p> <ul style="list-style-type: none"> <li>Acquire 5 new homes.</li> <li>Finalise approved ACHP applications and obtain signed funding deeds</li> <li>Issue Milestone 1 payments with projects commencing delivery.</li> </ul> <p><b>SHAF AHO New Supply</b></p> <ul style="list-style-type: none"> <li>Commence construction on 25 homes.</li> <li>Finalise procurement on 6 projects delivering 12 homes.</li> <li>Acquire 4 new homes and 2 vacant sites for redevelopment.</li> </ul>
<ul style="list-style-type: none"> <li><b>AHO Housing Portfolio Title Transfers</b></li> </ul>	<ul style="list-style-type: none"> <li>Completed 9 engagement sessions across the proposed tranche 4 transfer locations.</li> <li>Finalised planning for Tranche 4, 1,210 homes to transfer in November 2024.</li> </ul>	<ul style="list-style-type: none"> <li>Complete transfer of 1,210 homes.</li> </ul>
<ul style="list-style-type: none"> <li><b>AHO Capital Maintenance Program</b></li> </ul>		<ul style="list-style-type: none"> <li>Complete 5 upgrades in Albury.</li> <li>Progress procurement for recladding and window replacements in Heckenberg and award contract.</li> <li>Procurement for roof replacements in Western Sydney and award contract.</li> </ul>
<ul style="list-style-type: none"> <li><b>Murdi Paaki Remote Housing Strategy Program</b></li> </ul>		<ul style="list-style-type: none"> <li>Progress procurement plan for year 1 work package.</li> <li>Progress the communication and engagement plan.</li> </ul>
<p><b>SFSC Strengthened Sector and Communities Program</b></p> <ul style="list-style-type: none"> <li><b>Home Ownership Options</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Realise 20 Home Ownership grants</b></li> <li>Realised 14 Home Ownership grants.</li> </ul>	<ul style="list-style-type: none"> <li>Realise 20 Home Ownership grants</li> </ul>
<ul style="list-style-type: none"> <li><b>Tertiary Accommodation Grants (TAG)</b></li> </ul>	<ul style="list-style-type: none"> <li>Provided 10 grants to Aboriginal students.</li> </ul>	<ul style="list-style-type: none"> <li>Provide 10 grants to Aboriginal students</li> </ul>

SFSC Phase 2	Quarter One Milestones	Quarter Two Milestones
Initiative Milestones	1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
<b>Pillar 2: Client Outcomes</b>		
<b>SFSC Strengthened Sector and Communities Program</b> <ul style="list-style-type: none"> <li>Finding Your Way - Transitional Housing Options (FYW)</li> </ul>	<ul style="list-style-type: none"> <li>Deliver 2 Finding Your Way properties.</li> </ul>	<ul style="list-style-type: none"> <li>Deliver 3 'Finding Your Way' properties.</li> </ul>
<ul style="list-style-type: none"> <li>Sustaining Aboriginal Tenancies</li> </ul>	<ul style="list-style-type: none"> <li>Support 20 families</li> <li>Supported 9 new clients with 19 services.</li> </ul>	<ul style="list-style-type: none"> <li>Support 20 families</li> </ul>
<ul style="list-style-type: none"> <li>Client Experience Initiatives (CEI) /</li> <li>Leading Community Demonstration Sites (LCDS)</li> </ul>	<ul style="list-style-type: none"> <li>Panel approved LCDS tender</li> <li>Complete Art Ignite (Art Therapy) and Coodjinburra HOME.</li> </ul>	<ul style="list-style-type: none"> <li>Award LCDS tender/contract.</li> </ul>

Quarter One Milestones	Quarter Two Milestones
1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
<b>Services Our Way</b>	
<ul style="list-style-type: none"> <li>Support 176 Clients</li> </ul>	<ul style="list-style-type: none"> <li>Support up to 184 clients</li> </ul>

SFSC Phase 2	Quarter One Milestones	Quarter Two Milestones
Initiative Milestones	1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
<b>Pillar 3: Sector Growth</b>		
<b>SFSC Strengthened Sector and Communities Program</b> <ul style="list-style-type: none"> <li>Aboriginal Housing Management Transfers</li> </ul>	<ul style="list-style-type: none"> <li>Reviewed and finalised Overview of Aboriginal Housing Management Transfers</li> <li>Organised close out meeting with DCJ Project Team to identify lessons learned.</li> </ul>	<ul style="list-style-type: none"> <li>Complete and disseminate PMT Synthesis report.</li> </ul>
<ul style="list-style-type: none"> <li>NSW ACHIA and Sector Workforce Development</li> </ul>	<ul style="list-style-type: none"> <li>Negotiated agreement for FY 2024/25 ACHIA baseline operations funding</li> <li>Formalised agreement with ACHIA to deliver NCAT training to ACHPs.</li> </ul>	<ul style="list-style-type: none"> <li>Finalise ACHIA NSW Baseline Funding Invoice for FY24-25</li> <li>Fund ACHIA to deliver NCAT training to ACHPs in early 2025.</li> </ul>

SFSC Phase 2	Quarter One Milestones	Quarter Two Milestones
Initiative milestones	1 July 2024 – 30 September 2024	1 October 2024 – 31 December 2024
<b>Pillar 4: Data and Evidence</b>		
<ul style="list-style-type: none"> <li><b>AHO Tenant Satisfaction Survey</b></li> </ul>	<ul style="list-style-type: none"> <li>Internally disseminated Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) results.</li> </ul>	<ul style="list-style-type: none"> <li>Publicly disseminate Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) results.</li> </ul>
<ul style="list-style-type: none"> <li><b>Program/Project specific evaluations/research</b></li> </ul>	<ul style="list-style-type: none"> <li>Recruited resource for AHO Data Governance Strategy.</li> </ul>	<ul style="list-style-type: none"> <li>Develop evaluation plan for SFSC Phase 2 programs.</li> <li>Continue LAHC transfer evaluation planning .</li> </ul>
<ul style="list-style-type: none"> <li><b>Sector Capability Fund</b></li> </ul>	<ul style="list-style-type: none"> <li>Announced the 12 successful FY 23/24 Sector Capability Grant</li> <li>Commenced the Sector Partnership Strengthening Project (formerly known as the Growth Providers).</li> <li>Renewed Service Level Agreement with Registrar Community Housing</li> <li>Continued to support NRSCH or NSW Local Scheme registered providers, currently at 54 Registered providers</li> <li>Support providers to be AHO ACHO and Transitionally Registered providers. ACHOs currently at 44, 11 Transitional.</li> <li>Developed Sector Communications and Engagement Plan.</li> </ul>	<ul style="list-style-type: none"> <li>Deliver first instalment of Sector Capability Grants FY 24/25</li> <li>Execute Service Level Agreement with Registrar Community Housing (RCH)</li> <li>Support up to 55 NRSCH or NSW Local Scheme registered providers</li> <li>Develop Sector Communication and Engagement</li> <li>Co-host Sector Visioning Workshop.</li> </ul>
<ul style="list-style-type: none"> <li><b>High-Cost Community Support Payments (HCCSP)</b></li> </ul>	<ul style="list-style-type: none"> <li>Finalised FY 24/25 HCCSP Funding Agreements.</li> <li>Issued the 7% of remaining funding.</li> </ul>	<ul style="list-style-type: none"> <li>Issue 75 % of HCCSP funding.</li> </ul>

## How we are delivering

SFSC Phase 2	Quarter Four Milestones	Quarter One Milestones
Initiative milestones	1 April 2024 – 30 June 2024	1 October 2024 – 31 December 2024
<b>Keeping Aboriginal culture at the centre</b>		
<b>Engagement</b>	<ul style="list-style-type: none"> <li>Held Aboriginal Cultural Reference Group meeting</li> </ul>	<ul style="list-style-type: none"> <li>Hold Aboriginal Cultural Reference Group meeting</li> </ul>

Quarter Four Milestones	Quarter One Milestones
1 April 2024 – 30 June 2024	1 October 2024 – 31 December 2024
<b>Accountability and Governance</b>	
<ul style="list-style-type: none"> <li>Held AHO Board meeting</li> </ul>	<ul style="list-style-type: none"> <li>Held AHO Board meeting</li> </ul>

Quarter Four Milestones	Quarter One Milestones
1 April 2024 – 30 June 2024	1 October 2024 – 31 December 2024
<b>Demonstrating Change</b>	
<ul style="list-style-type: none"> <li>Released Services Our Way Evaluation</li> <li>Released Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) report.</li> </ul>	<ul style="list-style-type: none"> <li>Co-host Sector Visioning Workshop.</li> </ul>