

Who is SOW for?

SOW is for people experiencing instability with their wellbeing - or that of their family - who need more culturally - appropriate support to improve their situation.

1. Aboriginal and/or Torres Strait Islander

SOW clients must be Aboriginal or Torres Strait Islander, or have Aboriginal and/or Torres Strait Islander children in their care. Confirmation of Aboriginality (COA) will be asked for. Where a client cannot provide COA, SOW staff may be able to support them to obtain the necessary evidence.

2. Vulnerability

People who are in a situation that is a risk to their own, or their family's wellbeing, or personal safety will be considered. Housing, education, domestic and family violence, health, social and economic wellbeing will be taken into account.

3. Income and employment

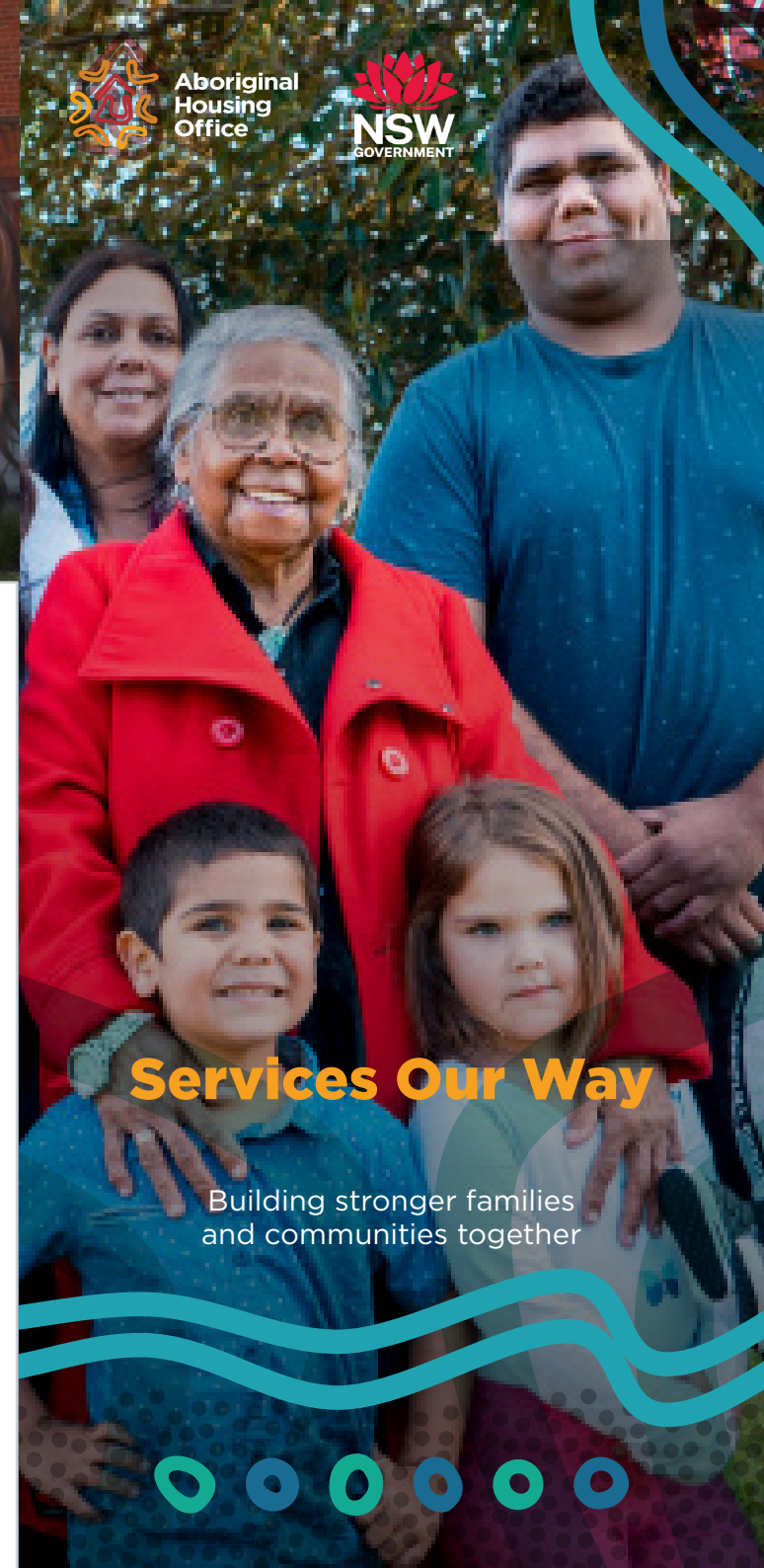
People in a financially vulnerable position as a result of unstable, insecure or no employment will be considered. Proof of income will be required such as an Australian Government Health Care Card, bank statements, or other similar documentation.

4. Geography

People referred to SOW must live within a Local Government Area supported by SOW. These areas are listed in this brochure.



Aboriginal
Housing
Office



Contact

How can people access SOW?

People can be referred to SOW by a service, community organisation or family member. They can also self-refer to SOW.

An Expression of Interest (EOI) form needs to be completed to refer someone to SOW. This helps confirm eligibility.

You can find a copy of the EOI form on the AHO website:

aho.nsw.gov.au/programs/services-our-way

For further information scan the QR code below:



Services Our Way

Building stronger families
and communities together



What is Services Our Way?

Services Our Way (SOW) provides culturally appropriate service coordination, support and capacity building for Aboriginal people and families experiencing vulnerability.

SOW connects people to existing non-government and government programs and services, as well as specialist, informal and community support.

The Aboriginal Housing Office (AHO) delivers the SOW program to empower Aboriginal people to improve their wellbeing and achieve their goals.

How does SOW work?

SOW has specialist Aboriginal staff who work with clients to get to the heart of their challenge and develop a culturally appropriate and tailored support plan to help overcome it.

SOW strengthens the capability of individuals and families to access the services and support they need. SOW staff advocate for their clients to bring about positive change in their lives.

SOW takes a collaborative and holistic approach. A client's support plan identifies their current concerns and the strategies that will be used to help address and resolve them.

