

Strong Family, Strong Communities – What we have delivered

SFSC Phase 2	Quarter 2 Milestones	Quarter 3 Milestones
Initiative milestones	1 October 2023 – 31 December 2023	1 January 2024 – 31 March 2024
Pillar 1: Housing Solutions		
AHO Economic Recovery 23 <ul style="list-style-type: none"> AHO New Supply 	<ul style="list-style-type: none"> Contract awarded for 5 homes in Gunnedah. Commenced construction for 18 homes in Eden, Penrith, Mount Druitt and Gunnedah. 	<ul style="list-style-type: none"> Commence construction on 4 multi-unit projects delivering 13 homes in Eden, Mount Druitt and Penrith. Handover 5 homes in Cobar, Nowra and Tarrawanna. Progress Part 5 approval for a multi-unit project in Charlestown.
<ul style="list-style-type: none"> Aboriginal Community Housing Investment Fund (ACHIF) 	<ul style="list-style-type: none"> Handed over 5 new builds in Purfleet in Q2. Received DA approval for Eden project. Handed over of 2 x 2-bed duplexes in Lake Haven. Submitted DA for 4 dwellings in Bombala. Completed ACHIF upgrade for Moree LALC – total of 43 upgrades. Obtained final quotes and signing of 23 funding deeds. 	<ul style="list-style-type: none"> Await council approval DA for 4 dwellings in Bombala. Await the DA approval from Eden LALC. Handover of 4 Purfleet new builds and 1 Lansdowne new build after landscaping. Sign funding deeds and grant initial milestones with 23 LALCs for the Energy Efficiency Project.
SFSC Closing the Gap – Housing Solutions Program <ul style="list-style-type: none"> AHO New Supply 	<ul style="list-style-type: none"> Finalised designs for projects in Wellington, Narrabri, Warren, Ravenswood, Wagga Wagga and Narooma –delivering 10 homes. Finalised design documentation for multi-unit developments for 7 dwellings in Glebe and Tamworth. Received DA approval for 4 dwellings in Glebe and progressed 3 dwellings in Tamworth. Progressed Part 5 approval for 3 dwellings in Kingswood. Finalised procurement for 59 homes. 	<ul style="list-style-type: none"> Prefabrication of 10 homes in Wellington, Narrabri, Warren, Ravenswood, Wagga Wagga and Narooma. Await DA approval for 4 dwellings in Glebe and 3 dwellings in Tamworth. Await Part 5 approval for 3 dwellings in Kingswood. Progress 46 homes in procurement and award contract in early March 2024.
<ul style="list-style-type: none"> AHO Upgrades 	<ul style="list-style-type: none"> Completed 7 properties in Lake Cargelligo. 	<ul style="list-style-type: none"> CTG upgrades stream is now complete.

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	<ul style="list-style-type: none"> Completed 2 properties in Condobolin. Concluded the Closing The Gap (CTG) upgrades stream. 	
<ul style="list-style-type: none"> ACHIF 	<ul style="list-style-type: none"> Allocated additional funding to the Energy Efficient EOI to enable further solar, air and passive energy upgrades. Awarded and commenced over \$2m of Energy efficiency upgrades. 	<ul style="list-style-type: none"> Undertake planning and allocation of any additional funding for further energy efficiencies opportunities across the Aboriginal Community Housing Provider (ACHP) sector by June 2025. Deliver ACHIF upgrades in 28 properties in Jubullum and 15 properties in Ngulingah LALCs. Complete ACHIF works in the Grafton Ngerrie LALC in January 2024. Begin in Bogal LALC in March 2024.
<ul style="list-style-type: none"> AHO Solar & Air Energy Efficiency 	<ul style="list-style-type: none"> Completed procurement process for supply of solar panels. Evaluate and appoint a supplier. Commenced procurement process appointing installers for the solar and air installations. Completed revision of air-conditioning and creation of a Solar Policy for AHO. 	<ul style="list-style-type: none"> Award contract for CTG Solar Supply procurement process. Deliver solar project – to commence in March 2024. Publish AHO air-conditioning supply and install procurement. Finalise AHO energy efficiency policies.
<ul style="list-style-type: none"> AHO Flood Recovery Program 	<ul style="list-style-type: none"> 4 additional ACHPs (60 properties) entered the Flood Program, 61 properties handed over as of January 2024 and 84 currently under contract. Handed over 5 New Supply units to date. 	<ul style="list-style-type: none"> Handover a 5-bedroom new dwelling in Kempsey. Progress procurements for Yaegl LALC, Nungera Co-Operative Society Ltd, Jana Ngalee LALC and Birrigan Gargle LALC for 61 properties. Engage Public Works Advisory (PWA) for procurement of a builder for 9 x 2-bedroom seniors living in Ballina.
<ul style="list-style-type: none"> AHO Social Housing Accelerator Fund (SHAF) 		<ul style="list-style-type: none"> SHAF ACHP – Commence engagement sessions with the ACHP sector with the view to releasing an Expression of Interest to the sector within the period.

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		<ul style="list-style-type: none"> • SHAF AHO New Supply – Progress 23 homes through procurement in January/February 2024.
<ul style="list-style-type: none"> • AHO LAHC Title Transfers 	<ul style="list-style-type: none"> • Continue transferring a minimum 3,325 homes tenanted by Aboriginal and Torres Strait Islander people from LAHC over a phased transfer program. • Completed the 2nd Tranche of 533 homes on the 4th of December 2023. 	<ul style="list-style-type: none"> • Commence engagement on LAHC Title Transfers Tranche 3 and commence transfer 1,109 homes from LAHC to AHO. • Conclude the Tranche 2 wrap-up for tenants transferred to AHO and prepare eligible homes for Energy Efficient Upgrades.
<p>SFSC Strengthened Sector and Communities Program</p> <ul style="list-style-type: none"> • Home Ownership Options 	<ul style="list-style-type: none"> • Realised 38 Home Ownership Grants 	<ul style="list-style-type: none"> • Realise 20 Home Ownership Grants • Finalise Australian Unity partnership • Finalise CBA Agreement • Commence Head Start Homes Wollongong Project Hub
<ul style="list-style-type: none"> • Tertiary Accommodation Grants (TAG) 	<ul style="list-style-type: none"> • Onboarded 2 universities to deliver Tertiary Accommodation Grants • Provided 9 grants to Aboriginal students 	<ul style="list-style-type: none"> • Promote TAG opportunities via social media and community events • Promote TAG opportunities to eligible Year 12 students • Highlight TAG opportunities with participating institutions • Explore opportunities to increase grant accessibility • Onboard additional tertiary institution • Provide 10 grants to Aboriginal students

SFSC Phase 2	Quarter Two Milestones		Quarter Three Milestones
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Pillar 2: Client Outcomes			
<p>SFSC Strengthened Sector and Communities Program</p> <ul style="list-style-type: none"> Finding Your Way - Transitional Housing Options (FYW) 	<ul style="list-style-type: none"> A property in Broken Hill has been identified to develop a transitional housing program for men exiting correctional services in Broken Hill. Engaged consultants for the Broken Hill program co-design workshop and project plan. Commenced initial conversations and consultation for a new site in the South West Sydney region. 	<ul style="list-style-type: none"> Commence Broken Hill transitional housing program. Identify suitable housing in Western Sydney for additional transitional housing program. Explore potential for transitional housing program in Northern Region with two AHO properties. Commence renegotiation of existing Finding Your Way contracts with providers. 	
<ul style="list-style-type: none"> Sustaining Aboriginal Tenancies 	<ul style="list-style-type: none"> Undertake stakeholder meetings in Dubbo to increase participant numbers 	<ul style="list-style-type: none"> Undertake stakeholder meetings in Dubbo to increase participant numbers Support 20 families 	
<ul style="list-style-type: none"> Client Experience Initiatives (CEI) / Leading Community Demonstration Sites (LCDS) 	<ul style="list-style-type: none"> Assessed CEI applications. Finalised tender process and contracting with the successful applicant. Assessed LCDS applications. Notified successful LCDS applicant and finalise contract. 	<ul style="list-style-type: none"> Launch Northern Region Art Therapy CEI Commence new CEI codesign in Northern Region. Advertise additional CEI opportunity. Notify successful LCDS applicant and finalise contract. Commence LCDS co-design. 	
<p>Digital Restart Fund (DRF)</p>	<ul style="list-style-type: none"> Finalised DRF user acceptance testing LAHC Transfer asset upgrades contract packages via Ngamuru in development Progress DRF close out 		

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Services Our Way	
<ul style="list-style-type: none"> Supported 193 clients 	<ul style="list-style-type: none"> Support 184 clients

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Pillar 3: Sector Growth		
SFSC Strengthened Sector and Communities Program <ul style="list-style-type: none"> Aboriginal Housing Management Transfers 	<ul style="list-style-type: none"> Delivered final contract of Trench 3 PMT with Murdi Paaki after high level negotiations. Commenced DCJ and AHO meetings with Homes in Place and Murdi Paaki to prepare for the transfer of 64 properties. Delivered a new management agreement between the AHO and Murdi Paaki to include five additional properties in Broken Hill. 	<ul style="list-style-type: none"> Seek approval to add 5 additional properties (Broken Hill) to Tranche. Finalise Tranche 3 transfer.
<ul style="list-style-type: none"> NSW ACHIA and Sector Workforce Development 	<ul style="list-style-type: none"> Finalised contract with ACHIA for a two-year period. Continued communications with ACHIA to further strengthen relationship and partnership. 	<ul style="list-style-type: none"> Continue relationship building between AHO and ACHIA. Complete reporting tool on ACHIA deliverables under contract.
<ul style="list-style-type: none"> Sector Capability Fund 	<ul style="list-style-type: none"> Reviewed program to determine most effective ways to support the sector through grants. 	<ul style="list-style-type: none"> Rescope Growth Providers to Sector Partnership and Strengthening project. Support providers to be NRSCH registered Plan annual Sector Visioning Workshop.
<ul style="list-style-type: none"> High-Cost Community Support 	<ul style="list-style-type: none"> Reviewed program to support a future transition to new phase of innovation focused on strengthened, tailor made solutions to improve tenancy outcomes. 	<ul style="list-style-type: none"> Commence initial conversations with Peak bodies (ACHIA and NSWALC) to seek a common agreement on a future approach to support payments. Finalise six-month payments to HCCSP Providers.

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Pillar 4: Data and Evidence		
<ul style="list-style-type: none"> AHO Tenant Satisfaction Survey 	<ul style="list-style-type: none"> Recommended AHO Tenant Satisfaction, Experience and Wellbeing Survey utilising the original methodology 	<ul style="list-style-type: none"> Complete fieldwork Commence data analysis and report writing
<ul style="list-style-type: none"> Program/Project specific evaluations/research 	<ul style="list-style-type: none"> Finalised AHO Home Ownership Program Evaluation Finalised Services Our Way evaluation. Continue work on the Stimulus evaluation 	<ul style="list-style-type: none"> Hold the Aboriginal Research & Knowledge Advisory Group meeting

How we are delivering

SFSC Phase 2	Quarter 2 Milestones	Quarter 3 Milestones
Initiative milestones	1 October 2023 – 31 December 2023	1 January 2024 – 31 March 2024
Keeping Aboriginal culture at the centre		
Aboriginal Cultural Reference Group	<ul style="list-style-type: none"> This quarter meeting has been postponed to February 2024 	<ul style="list-style-type: none"> Hold Aboriginal Cultural Reference Group meeting

Quarter 2 Milestones	Quarter 3 Milestones
1 October 2023 – 31 December 2023	1 January 2024 – 31 March 2024
Accountability and Governance	
<ul style="list-style-type: none"> Held AHO Board meeting Announced new AHO Board Chair and members (https://www.aho.nsw.gov.au/read-our-story/our-board) 	<ul style="list-style-type: none"> Hold AHO Board meeting Schedule SFSC Advisory Committee meetings for 2024



Aboriginal
Housing
Office



Quarter 2 Milestones

1 October 2023 – 31 December 2023

Quarter 3 Milestones

1 January 2024 – 31 March 2024

Demonstrating Change

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| <ul style="list-style-type: none">Finalise codesign evaluation and published on AHO website | <ul style="list-style-type: none">Publicly release summary compendium of Gunida Gunyah Transitional Housing (SFSC phase 1) Evaluation |
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