

Snapshot of deliverables – *Strong Family, Strong Communities (SFSC strategy)*

Pillar 1: Housing Solutions

STRONG FAMILY, STRONG COMMUNITIES (SFSC) STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 31/12/2023
Home Ownership Options	320 home ownership opportunities over 4 years	58 realised home ownership opportunities, with 5 approved grant applications in the pipeline searching for a property.
Tertiary Accommodation Grants	300 students enrolled in tertiary studies supported with the cost of housing over 4 years	10 students have been successful in receiving Tertiary Accommodation Grants. Engaging 2 new universities – Western Sydney University and Southern Cross University – to be confirmed.

SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 31/12/2023
AHO Economic Recovery 23	<ol style="list-style-type: none"> 1. ACHIF new supply will deliver 47 new homes and a further 17 upgrades by end June 2024. 2. AHO new supply will deliver 45 new homes by June 2024. 	<p>AHO ACHIF: 42 new homes complete with a further 13 upgrades now concluded in Moree.</p> <p>Deeds issued to roll out funding for Energy Efficiencies across 23 ACHP Communities with work to be finalised in Q4. Estimated units targeted 120 homes with Solar and Airconditioning Upgrades.</p>

		<p>AHO New Supply: 24 new homes completed by end of December 2023 with the remainder of construction is underway.</p>
<p>Closing the Gap - Housing Solutions Program</p>	<p>By June 2025 AHO will deliver;</p> <ol style="list-style-type: none"> 1. 200 new Aboriginal homes over four years 2. 256 significant upgrades over four years 3. 4,440 Solar and Air-conditioning upgrades over four years 	<p>13 new homes completed. 65 projects under construction to deliver 96 homes. Procurement commences for 26 projects to deliver a further 46 homes.</p> <p>ACHIF SEARMS 8 granny flats are progressing, and handover anticipated for Q3 2023/24.</p> <p>Repairs and Maintenance 178 upgrades completed and stream concluded.</p> <p>Solar and Air Conditioning CTG Solar supply tender closes in January 2024. Installation tender in procurement. Air-conditioning program documentation finalised in December 2023 for procurement commencement in Q3 2023/2024. Delivery will be underway in March 2024.</p>
<p>Aboriginal Housing Office (AHO) Flood Recovery Program</p>	<p>\$70m in funding to support Flood recovery in Northern Rivers region.</p>	<p>AHO New Supply: 5 new homes completed and 3 homes currently under construction.</p>

	61m of grants for Aboriginal Housing Providers to repair, upgrade and rebuild flood damaged properties with remaining funding to deliver 21 new homes for Aboriginal social housing across flood affected Northern NSW	Finalisation of design of 13 homes and anticipated to commence procurement in Q3 2023/24. ACHP: 17 ACHPs with 220 homes for repair or rebuild in program 9 contracts issued to complete works on flood damaged properties under contract for repair to over 80 properties.
AHO LAHC Transfers Project	Transfer 3,325 homes from LAHC to AHO, starting with 1) Tranche 1 (500 properties in May 2023) 2) Tranche 2 (500 homes Dec 23) 3) Tranche 3 (1,109 homes May 24)	Tranche 1 of 505 homes completed in May 2023. Tranche 2 of 533 homes completed in December 2023.

Pillar 2: Client Outcomes

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 31/12/20234
Finding Your Way Transitional Housing Options	20 properties repurposed over 4 years 40 families supported in transitional housing	6 properties repurposed to transitional housing 3 additional properties identified 18 families supported to date



<p>Sustaining Aboriginal Tenancies Project</p>	<p>Support 260 families over four years</p>	<p>18 new families supported as of September 2023 awaiting December data</p>
<p>Leading Community Demonstration Site (LCDS)</p>	<p>Support 1 Leading Community Demonstration Site in FY 2022/23.</p> <p>Provide 3 years funding for a new site to FY 2025/26</p>	<p>One new site going through approval process. EOI for LCDS 2023-26 closed 1 Nov 23. On the 20 November a panel determined highest scoring applicant. BN currently in process of approval from CE to notify successful and unsuccessful applicants.</p>
<p>Client Experience Initiatives</p>	<p>Support two Client Experience Initiatives, each over four years</p>	<p>Lightning Ridge Native Garden has begun, a project officer and maintenance person have been engaged. Two green houses have been installed and the garden design to be confirmed for the installation of the raised garden beds</p> <p>Bundjalung Tribal Society CEI Community Support program contract has been signed and the consultant has been engaged. The initial meeting will be conducted online on the 8/2/24 with the co-design workshop booked for 20/3/24</p> <p>Bundjalung Tribal Society have complete the ART Ignite program has had trial participants</p>

		<p>and will be launched in March.</p> <p>Our Place Our Home CEI program with Coodjinburra H.O.M.E have held a community day during in the school holidays</p>
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Services Our Way

Outcome	Progress at 31/12/2023
Supporting 600 clients in the 2022/23 financial year	365 clients supported

Pillar 3: Growing the Sector

Initiative	Outcome	Progress at 31/12/2023
Aboriginal Housing Management Transfers	<p>Transfer 650 dwellings over one year.</p> <p>Deliver a full evaluation of the transfer of 1,500 homes</p> <p>Deliver preliminary assessment and approvals for a new tranche of transfers</p>	<p>Transfer of 698 dwellings to ACHP management.</p> <p>Five additional properties in Broken Hill added to the last tranche</p>
ACHIA and Sector Workforce Development	<p>Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce</p>	<p>ACHIA contract has been executed for a two-year period - FY 22/23, FY23/24</p> <p>6 ACHPs have been supported to attend property management training in the Western Region</p> <p>AHO Information sessions delivered to ACHPs in Western</p>

	through training and tools.	(Dubbo), Northern (Coffs Harbour) SSE (Sydney) Regions
Sector Capability Fund	Support up to 125 ACHPs obtain and maintain registration, over four years. Create five new employment opportunities, over four years.	49 ACHPs supported to achieve and maintain registration
High-Cost Community Support Payments	Provide funding to support 1,805 dwellings per annum, over four years. Provide six new employment opportunities.	Funding has been provided to support 1,591 dwellings Four employment opportunities are currently being supported.

Pillar 4: Data and Evidence

Initiative	Outcome	Progress at 31/12/2023
Commissioning Insights and Evidence	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural satisfaction, wellbeing and other social outcomes over time.	The AHO Tenant Satisfaction, Experience and Wellbeing Survey was paused in Q3 of 22/23 due to concerns around methodology. The survey was restarted in Q2 23/24 utilising the original methodology. The project is expected to be finalised in Q4 23/24.
	AHO Aboriginal Community Housing Provider Survey – A biennial survey with around 100 ACHPs to measure	Last completed in 2021, the next follow up survey is

	<p>their satisfaction with the services that AHO provides and their relationship with the AHO.</p>	<p>anticipated to commence in Q4 23/24</p>
	<p>AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.</p>	<p>The Model is currently awaiting state-wide Aboriginal projections data as a basis for its development. It is expected that the model will start development in Q4 23/24</p>
	<p>Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.</p>	<p>AHO is partnering with the Homes NSW Strategy and Policy Team (project lead), and CAPO to complete the Aboriginal Wellbeing Framework project. Procurement for an Aboriginal research organisation to deliver the project has been approved and will be completed in Q3 2023/24.</p>
	<p>SFSC Program and Policy/Strategy-level Evaluations - Combine elements of</p> <p>process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.</p>	<p>Planning for future SFSC program evaluations are ongoing according to program lifecycle.</p>