

Strong Family, Strong Communities strategy

What we have delivered.

Actions in red indicate where we have more work to do.

SFSC Phase 2	Quarter 4 Milestones	Quarter 1 Milestones
Initiative milestones	1 April 2024 – 30 June 2024	1 July 2024 – 30 September 2024
Pillar 1: Housing Solutions		
AHO Economic Recovery 23 <ul style="list-style-type: none"> AHO New Supply 	<ul style="list-style-type: none"> DA approval for 2 dwellings in Penrith. Commenced construction on multi-unit project in Mount Druitt to deliver 6 homes 	<ul style="list-style-type: none"> Finalise project to deliver 34 new homes
<ul style="list-style-type: none"> Aboriginal Community Housing Investment Fund (ACHIF) 	<ul style="list-style-type: none"> Final Reporting and close out for 2 new builds for seniors in Lake Haven NSW Handover 5 transportable homes in Taree and Lansdowne for Purfleet LALC. Grants issued for 23 ACHP's under the ACHIF Energy Efficiency project roll out 	<ul style="list-style-type: none"> Finalise project to deliver 47 new homes and 133 property upgrades
SFSC Closing the Gap – Housing Solutions Program <ul style="list-style-type: none"> AHO New Supply 	<ul style="list-style-type: none"> Commenced procurement and awarded contract for 33 projects to deliver 73 homes throughout NSW Handed over 13 homes in Lloyd, Griffith, Tumut, Narooma, Gilgandra, Penrith, Nyngan, Narrandera & Deniliquin. Obtain DA Approval for 11 dwellings in Balranald, Orange, Narromine, Young and Parkes. 	<ul style="list-style-type: none"> Finalise design and approval phase and begin construction on 32 homes across 19 projects. Commence procurement on 13 projects for 25 homes.
<ul style="list-style-type: none"> AHO Upgrades 	<ul style="list-style-type: none"> CTG upgrades stream is now complete 	<ul style="list-style-type: none"> CTG upgrades stream completed with 276 properties upgraded
<ul style="list-style-type: none"> ACHIF 	<ul style="list-style-type: none"> Completed SEARMS construction of 8 granny flats and handover in Q4 Conclude upgrade works totalling 95 homes in Ngemba AC, Weilwan LALC and Amaroo LALC Award contract for the works in Murrawari LALC for 16 properties Deliver ACHIF upgrades in 28 properties in Jubullum and 15 properties Ngulingah LALCs 	<ul style="list-style-type: none"> Commence on-site ACHIF upgrades in 38 properties in Mulli Mulli Handover of new home in Bega Commence site works for new build in Bombala in Q1 Progress Energy Efficiency program with 25 ACHPs to deliver energy efficiency upgrades in 445 ACHP owned homes
<ul style="list-style-type: none"> AHO Solar & Air Energy Efficiency 	<ul style="list-style-type: none"> Concluded initial inspections and commenced solar installations in Western Sydney (566 completed) Awarded contract for air-conditioning supply and install tender and commenced works 	<ul style="list-style-type: none"> Complete 318 solar property installations Complete 414 properties for air conditioning scoping and inspections Complete 218 air conditioning and efficiency upgrade installations Publish AHO Energy Efficiency and Solar policies and guidelines
<ul style="list-style-type: none"> AHO Flood Recovery Program (FRP) 	<ul style="list-style-type: none"> Commenced upgrade works in Mulli Mulli LALC for 37 homes 	<ul style="list-style-type: none"> Finalise the tenders, award the contracts and commence the repair

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		and upgrade works of 112 properties for various ACHPs/LALCs in Northern Rivers LGAs <ul style="list-style-type: none"> • Award contract, progress design for the replacement (demolish and rebuild) properties in Wardell and Coraki, 4 bedroom Granny Flats • Award contract for the works for 9 3 bedroom properties Ballina, NSW
<ul style="list-style-type: none"> • AHO Social Housing Accelerator Fund (SHAF) 	<p>SHAF ACHP</p> <ul style="list-style-type: none"> • Evaluated 167 Expression of Interest applications • Drafted Funding Deeds and awarded initial funding <p>SHAF AHO New Supply</p> <ul style="list-style-type: none"> • Progressed procurement of 42 Industry Partnership projects. • Supplied 3 new homes in Ballina NSW by June 2024. • Awarded contract for 22 projects for 32 homes 	<p>SHAF ACHP</p> <ul style="list-style-type: none"> • Finalise the acquisition of 20 new homes (5 ACHPs) • Finalise request for information (RFI) to progress 48 applications to approved status and issue legal funding deeds <p>SHAF AHO New Supply</p> <ul style="list-style-type: none"> • Progress procurement on 6 projects delivering 12 homes. • Commence construction on 12 projects for 19 homes
<ul style="list-style-type: none"> • AHO Housing Portfolio Title Transfers 	<ul style="list-style-type: none"> • Completed transfer of the 1,109 Aboriginal tenanted homes • Finalised Tranche 4 locations for transfer to the AHO in 2024/2025 	<ul style="list-style-type: none"> • Complete 9 engagement sessions across the proposed tranche 4 transfer locations • Finalise planning for Tranche 4, 1,109 homes to transfer in November 2024
<p>SFSC Strengthened Sector and Communities Program</p> <ul style="list-style-type: none"> • Home Ownership Options • Tertiary Accommodation Grants (TAG) 	<ul style="list-style-type: none"> • Realised 14 Home Ownership Grants this quarter note annual targeted exceeded • Provided 28 grants to Aboriginal students 	<ul style="list-style-type: none"> • Realise 20 Home Ownership grants • Provide 10 grants to Aboriginal students

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Pillar 2: Client Outcomes		
<p>SFSC Strengthened Sector and Communities Program</p>	<ul style="list-style-type: none"> • Delivered 5 Finding Your way properties 	<ul style="list-style-type: none"> • Deliver 2 Finding Your Way properties

<ul style="list-style-type: none"> Finding Your Way - Transitional Housing Options (FYW) 		
<ul style="list-style-type: none"> Sustaining Aboriginal Tenancies 	<ul style="list-style-type: none"> Supported 20 families 	<ul style="list-style-type: none"> Support 20 families
<ul style="list-style-type: none"> Client Experience Initiatives (CEI) / Leading Community Demonstration Sites (LCDS) 	<ul style="list-style-type: none"> Seeking LCDS tender applications Complete the Art Therapy and Lightening Ridge CEIs Commenced 4th CEI (Bundjalung – Support Worker) held first co-design workshop 	<ul style="list-style-type: none"> Award LCDS tender Complete Art Ignite (Art Therapy) and Coodjinburra HOME Launch Native Garden Lightening Ridge
Digital Restart Fund (DRF)	<ul style="list-style-type: none"> Complete 	

Quarter Four Milestones 1 April 2024 – 30 June 2024	Quarter One Milestones 1 July 2024 – 30 September 2024
Services Our Way	
<ul style="list-style-type: none"> Supported 200 clients 	<ul style="list-style-type: none"> Support 184 Clients

SFSC Phase 2 Initiative Milestones	Quarter Four Milestones 1 April 2024 – 30 June 2024	Quarter One Milestones 1 July 2024 – 30 September 2024
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Pillar 3: Sector Growth		
<ul style="list-style-type: none"> SFSC Strengthened Sector and Communities Program Aboriginal Housing Management Transfers 	<ul style="list-style-type: none"> Commenced property assessments Completed necessary repair work 5 additional properties (Broken Hill added to Tranche 3) Tranche 3 completed (69 Properties) 	<ul style="list-style-type: none"> Review and finalise Overview of Aboriginal Housing Management Transfers Organise close out meeting with DCJ Project Team to identify lessons Learnt
<ul style="list-style-type: none"> NSW ACHIA and Sector Workforce Development 	<ul style="list-style-type: none"> Reviewed contract deliverables. Commenced future planning for FY 2024/25 including stakeholder engagement opportunities. 	<ul style="list-style-type: none"> Negotiated agreement for FY 2024/25 ACHIA baseline operations funding Formalise agreement with ACHIA to deliver NCAT training to ACHPs
<ul style="list-style-type: none"> Sector Capability Fund 	<ul style="list-style-type: none"> Roll out grant opportunities for Sector Capability Grants, engagement process commenced. EOI's to open 6 May 24 and close 17 May 24. Support providers to be NRSCH or Local Scheme registered. Currently 52 Registered providers Plan the AHO Information Sessions for June in Wagga Wagga, Tamworth and Nowra Plan the Sector Visioning Workshop with ACHIA and NSWALC scheduled for the 6 & 7 November 	<ul style="list-style-type: none"> Announce the 12 successful FY 23/24 Sector Capability Grant recipients Commence the Sector Partnership Strengthening Project (formerly known as the Growth Providers). Develop, communicate and deliver FY 24/25 Sector Capability Grants Renew Service Level Agreement with Registrar Community Housing Continue to support NRSCH or NSW Local Scheme registered providers, currently at 54 Registered providers Support providers to be AHO ACHO and Transitionally Registered

		<p>providers. ACHOs currently at 44, 11 Transitional</p> <ul style="list-style-type: none"> • Develop Sector Communications and Engagement Plan
<ul style="list-style-type: none"> • High-Cost Community Support 	<ul style="list-style-type: none"> • Finalised FY 24/25 HCCSP Funding Agreements. • Issued the 7% of remaining funding 	<ul style="list-style-type: none"> • Finalise all outstanding FY 23/24 HCCSP agreements

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Pillar 4: Data and Evidence

<ul style="list-style-type: none"> AHO Tenant Satisfaction Survey 	<ul style="list-style-type: none"> Received final AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) report 	<ul style="list-style-type: none"> Publicly disseminate Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) results
<ul style="list-style-type: none"> Program/Project specific evaluations/ research 	<ul style="list-style-type: none"> Held the Aboriginal Research & Knowledge Advisory Group meeting Completed Services Our Way Evaluation 	<ul style="list-style-type: none"> Recruit resource for AHO Data Governance Strategy

How we are delivering

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Keeping Aboriginal culture at the centre

<ul style="list-style-type: none"> Engagement 	<ul style="list-style-type: none"> Held the Aboriginal Research & Knowledge Advisory Group meeting Held Aboriginal Cultural Reference Group meeting 	<ul style="list-style-type: none"> Hold Aboriginal Cultural Reference Group meeting
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1 April 2024 – 30 June 2024	1 July 2024 – 30 September 2024

Accountability and Governance

<ul style="list-style-type: none"> Hold AHO Board meeting 	<ul style="list-style-type: none"> Hold AHO Board meeting
<ul style="list-style-type: none"> 	<ul style="list-style-type: none">

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Demonstrating Change

<ul style="list-style-type: none"> Completed Services Our Way Evaluation Completed AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) report 	<ul style="list-style-type: none"> Release Services Our Way Evaluation Release Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) report
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