

Housing Solutions

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2026
Home Ownership Options	320 home ownership opportunities over four years	421 home ownership opportunities have been realised in four years

SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 30/06/2026
Closing the Gap – Housing Solutions Program	By June 2025 AHO will deliver: 200 new Aboriginal homes over three years 256 significant upgrades over three years 4,440 Solar and Air-conditioning upgrades over three years	N/A - This program concluded in June 2025
Aboriginal Housing Office (AHO) Flood Recovery Program	\$70m in funding to support Flood recovery in Northern Rivers region. \$61m of grants for Aboriginal Housing Providers to repair, upgrade and rebuild flood damaged properties with remaining funding to deliver 21 new homes for Aboriginal social housing across flood affected Northern NSW	\$54.7m expended as of June 2026, with 233 upgrades completed program to date by June 2026. A total of 5 houses has been raised, and none have been completed to date. The scheduled completion of the program is December 2026.
AHO Housing Portfolio Title Transfers Project	Transfer 3,325 homes from LAHC to AHO, starting with - Tranche 1 (500 properties in May 2023) - Tranche 2 (500 homes Dec 23) - Tranche 3 (1,109 homes May 24) - Tranche 4 (1210 homes Nov 2024)	N/A - This program concluded in November 2024.
AHO Social Housing Accelerator Fund (SHAF)	\$130.1m over four years delivering 222 new Aboriginal homes across both government and Aboriginal Community Housing (ACHP) owned stock.	Delivered 85 AHO homes and 61 ACHP homes to date, with a total spend of \$98.1m.

Social Housing Energy Performance Initiative (SHEPI)	\$26.6m to deliver an overarching co-funded Energy Efficiency Program of \$56.2m that constitutes Solar PV system and Airconditioning and Passive Energy Upgrades to AHO and ACHP homes.	5,387 upgrades completed to date, including 4,256 AHO upgrades and 1,131 ACHP upgrades, with a total spend of \$48.3m
AHO Capital Maintenance Program	\$80.8m targeted at repairing and extending the useful life of high priority State-owned homes.	Completed 562 upgrades to date, with a total spend of \$24.6m.
AHO Murdi Paaki Aboriginal Housing Program	\$85.2m to delivery urgent repairs and maintenance for 996+ homes addressing homelessness, safety issue and crowding in the Murdi Paaki Region.	Completed 136 AHO upgrades and 52 ACHP upgrades, with a total spend of \$19.8m

Client Outcomes

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2026
Finding Your Way Transitional Housing Options	20 properties repurposed over four years	22 properties repurposed over four years
	40 families supported in transitional housing	89 participants supported in transitional housing
	22 employment opportunities created	36 employment opportunities created
Tertiary Accommodation Grants	300 students enrolled in tertiary studies supported with the cost of housing over four years	406 Students enrolled in tertiary studies supported with the cost of housing over the four years
Sustaining Aboriginal Tenancies Project	Support 260 families over four years	Supported 329 families over four years
Leading Community Demonstration Site	Support 1 Leading Community Demonstration Site in financial year 2022/23 Provide 3 years funding for a new site to FY 2025/26	Supported 1 Leading Community Demonstration Site in FY22/23 Provided 3 years funding for a new site in FY25/26
Client Experience Initiatives	Support two Client Experience Initiatives, each over four years (8 total)	Supported seven client experience initiatives. Due to exceptional circumstances this CEI grant funding was repurposed to other SFSC client outcomes programs.

Services Our Way

Initiative	Outcome	Progress at 30/06/2026
	Support 840 clients in the 2025/26 financial year	Total cases supported in FY 25/26 = 1060 (exceeding annual KPI of 840 by 220).
Initiative	Outcome	Progress at 30/06/2026
ACHIA and Sector Workforce Development	Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce through training and tools.	• ACHIA funded to contribute towards base operations. • NCAT training delivered by ACHIA for two days, in person training conducted for: • Tamworth – 6 & 7 May • Dubbo – 24 & 25 May
Sector Capability Fund	Support up to 125 ACHPs obtain and maintain registration, over four years.	52 Aboriginal Community Housing Providers registered. Annual AHO Information Sessions held in in SSE (Batemans Bay) 14 May, Western (Dubbo) 28 May, Northern (Newcastle) 20 May. Supported 18 ACHP's for FY 25/26 Sector Capability Grants.
High-Cost Community Support Payments	Provide funding to support 1,525 dwellings per annum, over next two years.	Provided funding to support up to 1,805 eligible dwellings, over 4 years

Data and Evidence

Initiative	Outcome	Progress at 30/06/2026
Commissioning Insights and Evidence	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural satisfaction, wellbeing and other social outcomes over time.	Explore potential for incorporating AHO tenant surveying into NSHS
	AHO Aboriginal Community Housing Provider Survey - A biennial survey with around 100 ACHPs to measure their satisfaction with the services that AHO provides and their relationship with the AHO.	AHO Provider Survey final report being drafted
	AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.	nil
	Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.	Project received AH&MRC ethics approval
	SFSC Program and Policy/Strategy-level Evaluations - Combine elements of process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.	SFSC Evaluation fieldwork completed and draft reporting commenced