

Housing Solutions

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 31/12/2024
Home Ownership Options	320 home ownership opportunities over 4 years	249 home ownership opportunities realised
Tertiary Accommodation Grants	300 students enrolled in tertiary studies supported with the cost of housing over 4 years	147 students supported

SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 31/12/2024
Closing the Gap – Housing Solutions Program	By June 2025 AHO will deliver; 200 new Aboriginal homes over four years 256 significant upgrades over four years 4,440 Solar and Air-conditioning upgrades over four years	AHO New Supply Completed 86 new homes. 25 homes under construction and contract awarded to deliver 8 homes. ACHIF New Supply Completed 9 new homes, 1 project's preconstruction work is completed with site clearance and Development approval issued, a further 2 projects awaiting Construction Certificate. Repairs and Maintenance Stream concluded with 470 upgrades completed. Solar and Air Conditioning 1068 energy upgrades Solar and Air Conditioning completed.
Aboriginal Housing Office (AHO) Flood Recovery Program	\$70m in funding to support Flood recovery in Northern Rivers region. 61m of grants for Aboriginal Housing Providers to repair, upgrade and rebuild flood damaged properties with remaining funding to deliver 21 new homes for Aboriginal social housing across flood affected Northern NSW	AHO New Supply: Completed 6 new homes. 2 homes are currently in handover stage and 13 are under construction. ACHP: Completed 119 property upgrades to date, 116 properties have works in progress. 26 Properties in JALI (self-delivery) are pending to be delivered (demolished & rebuild)

AHO Housing Portfolio Title Transfers Project	Transfer 3,325 homes from LAHC to AHO, starting with 1) Tranche 1 (500 properties in May 2023) 2) Tranche 2 (500 homes Dec 23) 3) Tranche 3 (1,109 homes May 24) 4) Tranche 4 (1210 homes Nov 2024)	Transfers of 1,210 transferred to AHO from Housing Portfolio in 2024/2025.
AHO Social Housing Accelerator Fund (SHAF)	\$130.1m over four years delivering 222 new Aboriginal homes across both government and Aboriginal Community Housing (ACHP) owned stock.	AHO New Supply: 17 new homes handed over. Currently 23 projects in the design/planning phase to deliver 45 homes. ACHP: 19 ACHP homes handed over. 36 Projects approved through executed funding agreements. with a further 6 funding deeds ready for signature.
Social Housing Energy Performance Initiative (SHEPI)	\$26.3m to deliver an overarching co-funded Energy Efficiency Program of \$55.9m that constitutes Solar PV system and Airconditioning and Passive Energy Upgrades to AHO and ACHP homes.	262 ACHP owned dwellings upgraded under Energy Efficiency grants totalling 611 for the Program.
AHO Capital Maintenance Program	\$80.8m targeted at repairing and extending the useful life of high priority State-owned homes.	46 upgrades completed. Works underway for 11 properties, 15 planned, scoping underway for 5 properties. Contract awarded for 21 properties and 17 properties in procurement.
AHO Murdi Paaki Aboriginal Housing Program	\$85.2m to delivery urgent repairs and maintenance for 996+ homes addressing homelessness, safety issue and crowding in the Murdi Paaki Region.	4 upgrade works in Bourke completed. Procurement for phase 1 package in Broken Hill to go live in February and works to commence in March.

Client Outcomes

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Initiative	Outcome	Progress at 31/12/2024
Finding Your Way Transitional Housing Options	20 properties repurposed over 4 years	15 properties reclassified for transitional housing options
	40 families supported in transitional housing	38 participants supported
Sustaining Aboriginal Tenancies Project	Support 260 families over four years	88 families supported
Leading Community Demonstration Site	Support 1 Leading Community Demonstration Site in financial year 2022/23	1 Leading Community Demonstration Site supported
	Provide 3 years funding for a new site to FY 2025/26	Second Leading Community Demonstration Site funded
Client Experience Initiatives	Support two Client Experience Initiatives, each over four years (8 total)	Supported 1 Client Experience Initiative for FY 2024/25
		2nd Client Experience Initiative in contracting for FY 2024/25
		Supporting 6 Client Experience Initiatives in total

Services Our Way

Initiative	Outcome	Progress at 31/12/2024
	Supporting 738 clients in the 2024/25 financial year	381 clients supported

Growing the Sector

Initiative	Outcome	Progress at 31/12/2024
ACHIA and Sector Workforce Development	Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce through training and tools.	AHO have commissioned ACHIA NSW to facilitate NCAT training for ACHPs across NSW. Planning underway.
Sector Capability Fund	Support up to 125 ACHPs obtain and maintain registration, over four years. Create five new employment opportunities, over four years.	The AHO continue to support ACHP's with registration support
High-Cost Community Support Payments	Provide funding to support 1,805 dwellings per annum, over four years.	Issued 91% of funding to support 1655 dwellings

Data and Evidence

Initiative	Outcome	Progress at 31/12/2024
Commissioning Insights and Evidence	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural satisfaction, wellbeing and other social outcomes over time.	Prepared to disseminate the final report
	AHO Aboriginal Community Housing Provider Survey - A biennial survey with around 100 ACHPs to measure their satisfaction with the services that AHO provides and their relationship with the AHO.	Resourcing secured to design the ACHP Survey tool

AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.

Commenced procurement for AHO Housing Demand model

Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.

Aboriginal Wellbeing in Social Housing has been procured and the AHO is an active member on the steering committee and working group

SFSC Program and Policy/Strategy-level Evaluations - Combine elements of process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.

Engagement commenced to undertake SFSC Phase 2 evaluation.