Housing Solutions

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2024
Home Ownership Options	320 home ownership opportunities over 4 years	208 home ownership opportunities realised
Tertiary Accommodation Grants	300 students enrolled in tertiary studies supported with the cost of housing over 4 years	127 students supported

SFSC CLOSING THE GAP PROGRAM

Initiative	Outcome	Progress at 30/06/2024
AHO Economic Recovery 23	1. ACHIF new supply will deliver 47 new homes and a further 17 upgrades by end June 2024. 2. AHO new supply will deliver 45 new homes by June 2024.	**Economic Recovery Program has now concluded.** **AHO ACHIF:** 47 new homes completed and a further 133 upgrades completed. **AHO New Supply:** 34 new homes completed. *Note that the impact of post COVID construction costs reduced the number of new homes that could be delivered under this program.*
Closing the Gap – Housing Solutions Program	By June 2025 AHO will deliver; 1. 200 new Aboriginal homes over four years 2. 256 significant upgrades over four years 3. 4,440 Solar and Air-conditioning upgrades over four years	**AHO New Supply** 92 new homes completed. Additional contracts awarded for 20 projects representing 32 homes for 2024/25. **Repairs and Maintenance** Stream concluded with 470 upgrades completed. **Solar and Air Conditioning** 583 energy upgrades Solar and Air conditioning completed including additional 5 roof replacements.
Aboriginal Housing Office (AHO) Flood Recovery Program	$70m in funding to support Flood recovery in Northern Rivers region. 61m of grants for Aboriginal Housing Providers to repair,	**AHO New Supply:** 6 new AHO homes completed and 2 homes under construction.

	upgrade and rebuild flood damaged properties with remaining funding to deliver 21 new homes for Aboriginal social housing across flood affected Northern NSW	Procurement underway for 13 homes (4 granny flats and 9 seniors living house) and contract awarded in Q1. **ACHP:** Completed 105 property upgrades to date, 16 properties have works in progress . Procurement underway for a further 76 properties.
AHO Housing Portfolio Title Transfers Project	Transfer 3,325 homes from LAHC to AHO, starting with 1) Tranche 1 (500 properties in May 2023) 2) Tranche 2 (500 homes Dec 23) 3) Tranche 3 (1,109 homes May 24)	Transfers of 1,642 transferred in 2023/2024 to total 2,147 homes transferred to AHO from Housing Portfolio.
AHO Social Housing Accelerator Fund (SHAF)	$130.1m over four years delivering 222 new Aboriginal homes across both government and Aboriginal Community Housing (ACHP) owned stock.	**AHO New Supply:** 13 new homes handed over. Contract awarded for 30 homes, commence construction for 30 homes and commencement of procurement for 12 homes. **ACHP:** Awarded $44.4m in funding and may change under request for information (RFI) of conditionally approved applicants. All Funding Deeds for streams 1-3 to be signed by the end of Q1.
Social Housing Energy Performance Initiative (SHEPI)	$26.3m to deliver an overarching co-funded Energy Efficiency Program of $55.9m that constitutes Solar PV system and Airconditioning and Passive Energy Upgrades to AHO and ACHP homes.	50 properties completed under heat pump hot water system pilot. 19 properties completed for remote window shading pilot. 18 properties completed under the ceiling insulation pilot. 170 ACHP Energy Efficiency upgrades completed

Client Outcomes

SFSC STRENGTHENED SECTOR AND COMMUNITIES PROGRAM

Initiative	Outcome	Progress at 30/06/2024
Finding Your Way Transitional Housing Options	20 properties repurposed over 4 years 40 families supported in transitional housing	11 properties repurposed 29 participants supported
Sustaining Aboriginal Tenancies Project	Support 260 families over four years	Supported 45 families inclusive of 78 support services
Leading Community Demonstration Site	Support 1 Leading Community Demonstration Site in financial year 2022/23 Provide 3 years funding for a new site to FY 2025/26	1 Leading Community Demonstration supported
Client Experience Initiatives	Support two Client Experience Initiatives, each over four years	4 Client Experiences Initiatives supported

Services Our Way

Initiative	Outcome	Progress at 30/06/2024
	Supporting 738 clients in the 2023/24 financial year	Supported 758 clients in the 2023/24 financial year

Growing the Sector

Initiative	Outcome	Progress at 30/06/2024
Aboriginal Housing Management Transfers	Transfer 650 dwellings over one year. Deliver a full evaluation of the transfer of 1,500 homes Deliver preliminary assessment and approvals for a new tranche of transfers	All Property Management Transfers (PMT) have been completed. A PMT Financial Analysis has been completed by Hadron.
ACHIA and Sector Workforce Development	Maintain the Aboriginal Community Housing Industry Association (ACHIA) as an	Contract has been maintained to support ACHIA as an independent Aboriginal Peak

	independent Aboriginal peak body, representing the Aboriginal community housing sector whilst strengthening the Aboriginal community housing and adjacent sector workforce through training and tools.	body representing Aboriginal community housing sector through supporting operations and maintaining/increasing workforce. Active engagement with AHO and ACHIA to collaborate to better support the sector.
Sector Capability Fund	Support up to **125** ACHPs obtain and maintain registration, over four years. Create five new employment opportunities, over four years.	Support provided to ACHPs, ACHOs and transitionally registered providers. Over 50 NRSCH/NSWLS Registered providers in NSW, highest number nationally. Support provided via information and engagement at a Sector Visioning Workshop in November 2023 (Coffs Harbour) and AHO Information Sessions held regionally in June 2024. FY 23/24 Sector Capability Grants supported 12 ACHPS.
High-Cost Community Support Payments	Provide funding to support 1,805 dwellings per annum, over four years. Provide six new employment opportunities	Provided funding to 1655 dwellings

Data and Evidence

Initiative	Outcome	Progress at 30/06/2024
Commissioning Insights and Evidence	AHO Tenant Satisfaction, Experience and Wellbeing Survey (AHOTSEWS) – A biennial survey by way of face-to-face interview with tenants to measure tenant satisfaction, experience, cultural satisfaction, wellbeing and other social outcomes over time.	Received AHOTSEWS final report
	AHO Aboriginal Community Housing Provider Survey - A biennial survey with around 100 ACHPs to measure their satisfaction with the services	A Market Stewardship research report was completed in May 2024 that including surveying of ACHPs.

that AHO provides and their relationship with the AHO.	A further ACHP Survey is planned for completion before 30 June 2026.
AHO Housing Demand and Supply Model Refresh – Project demand and supply based on the 2021 ABS Census and methodological adjustments from the current model.	Engaged key stakeholders across Government to develop one Demand model
Develop a scientifically and culturally validated wellbeing framework (and indicators) for Aboriginal and Torres Strait Islander clients of social housing in NSW.	Providing cultural appropriate research expertise and Co-Chair support to support Homes NSW to deliver the Aboriginal Wellbeing Framework
SFSC Program and Policy/Strategy-level Evaluations - Combine elements of process, outcome and economic evaluation approaches in line with NSW Treasury guidelines to support investment decision-making.	Submitted Service Our Way final evaluation report to the NSW Treasury Evidence Bank and provided ongoing monitoring and planning for future evaluations