

SFSC phase 2: What we have delivered

SFSC Closing the Gap Program

Initiative milestone	Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
ACHIF	Bega and Bombala projects completed in Q4 FY 2026.	N/A - This program concluded in June 2026.
SHEPI (Social Housing Energy Efficiency Prioritisation Initiative)	- Completed solar installations in 50 of the 224 properties under Solar Round 3 in Q4 FY26, supporting overall program delivery and alignment with project targets. - Completed 140 Solar and 267 air-conditioning installations to close out the current contract commitments in Q4 FY26.	- SHEPI Solar is currently being delivered, with procurement and award to conclude in Q1 FY2027. Completion of 75 Solar installations is targeted for Q1 FY27. Project completion is scheduled for Q3 2027. - Procurement concluded and awarded for Air Conditioning and Passive Energy roll out for FY27 and FY28. Project delivery is expected to commence in Q2 FY2027, targeting 951 properties in FY27 for the year.
AHO Flood Recovery Program (FRP)	9 homes are completed in Ballina.	A total of 5 houses has been raised, and none have been completed to date. The scheduled completion of the program is December 2026.
AHO Social Housing Accelerator Fund (SHAF)	SHAF ACHP New Supply Completed 11 new homes for the ACHP sector in Q4 FY26 across Dareton, Gilgandra, Glen Innes, Snowy Monaro, Wentworth, Bogan, Bega Valley and Orange LGA's.	SHAF AHO - Completion of 12 new homes for the ACHP sector by the end of Q1 FY27, with completions anticipated in Tamworth, Narromine, and Coonamble LGA's.

	SHAF AHO New Supply 13 homes completed in Q4 FY26 across Central Coast, Armidale, Clarence Valley, Cobar and Campbelltown LGAs.	SHAF ACHP - 5 new home completions are anticipated in Central Coast, Clarence Valley and Cowra LGA's for Q1 FY27.
AHO Capital Maintenance Program	- Recladding and Window upgrades on 10 homes completed. - Roof Replacements for 142 roofs. 89 significant upgrades delivered.	- Recladding and Window upgrades on 11 homes to be completed in Q1 FY27. - Roof Replacement of 58 roofs by Q1 FY27. 15 Significant upgrades to be delivered by Q1 FY27.
Murdi Paaki Remote Housing Strategy Program	- Main package of works over FY2027 commenced in April 2026, across the three sub-regions of the Murdi Paaki Region. - Completed 63 upgrades, including 37 ACHP upgrades and 26 AHO owned homes upgrades in Q4 FY26.	- Projecting 25 ACHP upgrades along with a further 8 AHO owned homes receiving upgrades in Q1 FY27. - Walgett students are expected to complete their combined Certificate I and II in Construction in August, with Brewarrina students anticipated to complete in Q1 FY27.
Home Ownership Options	Realised 32 Home Ownership Grants	Realise 30 Home Ownership Grants
Tertiary Accommodation Grants (TAG)	Provided 58 grants to aboriginal students	N/A -This program has concluded June 2026

Client Outcomes

SFSC Strengthened Sector and Communities Program

Initiative milestone	Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
Finding Your Way (FYW) Transitional Housing Options	Remaining 4 properties to be operational (total 24 FYWTH properties operating by end of 25/26FY)	N/A -This program concluded June 2026
Sustaining Aboriginal Tenancies	Supported 39 families	N/A -This program concluded June 2026

Client Experience Initiatives (CEI)	Due to the successful applicant withdrawing and timing constraints, the decision has been made to not move forward with a second CEI project this financial year.	N/A -This program concluded June 2026
Leading Community Demonstration Sites (LCDS)	LCDS target achieved	N/A -This program concluded June 2026
Client Experience Initiatives – Safer Cities Program	Funds received from TransportNSW	PID and AIS drafts presented to PGESC. Site selection process in Western Sydney region to begin.

Services Our Way

Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
Support up to 210 clients – Target exceeded Total cases supported in Q4 = 293 (exceeding KPI by 83).	Support up to 231 clients.

Growing the Sector

Initiative milestone	Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
Aboriginal Housing Management Transfers	N/A	N/A
NSW ACHIA and Sector Workforce Development	Delivering 6 x 2-day face to face and online sessions for NCAT Training for: Tamworth – 6 & 7 May Dubbo – 24 & 25 May Coffs Harbour – 15 & 16 July Nowra – 26 & 27 August Sydney – 9 & 10 September	Delivering NCAT Training for: Coffs Harbour – 15 & 16 July Nowra – 26 & 27 August Sydney – 9 & 10 September
High-Cost Community Support Payments (HCCSP)	Finalise:	Provider engagements and Webinars.



	• Successfully executed and paid 100% of HCCSP funding payments for FY 2025/26. • Managing Providers have responded positively to the transition to online annual reporting, with 100% of provider reports submitted in Ngamuru portal. • Prepare FY2026/27 funding agreements and notification letters to managing providers. • Developing the Project Initiation Document (PID) for Market Stewardship and • Continue engagement with owning and managing providers	• Collect and review direct management agreements from Managing providers. • Send out the FY2026/27 funding agreements and notification letters to managing providers. • Ngamuru data roll over for provider data uploads for FY2025/26. • Market Stewardship - Developing the Project Initiation Document (PID) and circulate within the working group for further input.
--	---	---

Data and Evidence

Initiative milestone	Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
AHO Tenant Satisfaction Survey	Commence procurement and ethics approval for AHOTSEWS	Explore potential for incorporating AHO tenant surveying into NSHS
Program/Project specific evaluations/research	SFSC Evaluation fieldwork commenced AHO Provider Survey final report received	• Receive final SFSC Evaluation report • Receive final AHOPS report
PMT Impact report	NIL	NIL
AHO Housing Demand Model Refresh	NIL	NIL
Sector Capability Fund	Completion of contract delivery for FY26 for 18 providers.	Decision has been made not to deliver Sector Capability Grants (SCG) this financial year.

How we are delivering

Keeping Aboriginal Culture at the centre

Initiative milestone	Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
Engagement	- Summary Report of the 2025 event to be circulated to the sector upon invitation of 2026 event. - AHO Information Sessions to be held in SSE (Batemans Bay) 14 May, Western (Dubbo) - 28 May, Northern (Newcastle) - 20 May.	- Sector Visioning Workshop (SVW) invitations with Summary Report for 2025 have been distributed to the sector. SVW event to be held at the Rydges, Port Macquarie on the 28 and 29 October 2026. - AHO Information Session guidelines developed and sent to HCS regions to deliver events in 2027.

Accountability and governance

Quarter 4 milestones (1 April 2026 – 30 June 2026)	Quarter 1 milestones (1 July 2026-30 Sept 2026)
AHO Board meetings scheduled for April and June 2026	AHO board meeting set for 20 August 2026